



Leicester  
City Council

Overview Scrutiny Management Board

15<sup>th</sup> April 2010

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Report of the Adults & Housing Scrutiny Task Group  
"Housing Repairs Review"

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Report of the Divisional Director

1. Purpose of the Report

Following the Final report presented to members Feb 11<sup>th</sup> 2010 Officer's were asked to provide a further report-to-report progress, performance and any saving that had been identified up to this period of the Pilot  
Progress on the mobile working Pilot

To conclude, when comparing the first six month of the financial year 08/09 to the current year to date

- a) The quantity of actual operatives employed has decreased from 121 to 102
- b) The quantity of agency operatives employed has decreased from 42 to 10
- c) Jobs completed per FTE operative has increased from 11 to 21
- d) Percentage of jobs completed on first visit has increased from 52% to 82%

The average number of jobs completed per week has stayed fairly stable. However the number of operatives employed has decreased which indicates that the number of jobs completed per operative has increased

The pilot was introduced 8<sup>th</sup> December 2008 at that stage the average quantity of operatives employed on Day-to-Day repairs was 164.3, which was the financial period 2008/2009.

The average total quantity of operatives employed in the current period to date is 112 including agency staff this is a reduction of 51.8 operatives (32%) of which 32.3 (62%) of these were agency staff and 19.5 (38% were actual employed operatives.

This has allowed operatives to be transferred to other work such as the annual home check and void property's which as also seen over a 3 month period a

reduction from Jan this year of 185 to 118 resulting in a increasing in rental income.

Members are asked to consider this report along with the final report recommendations "Housing Repairs Review" presented Feb 11<sup>th</sup> 2010 to sign off